

Pacific Bells, LLC, a large franchise of Taco Bell, is seeking an experienced multi-unit manager (Area Coach) to oversee multiple units.

The Area Coach supports both Restaurant General Managers and Assistant General Managers on a daily basis. Focal points include:

- Establishing and reviewing unit specific performance targets in employee satisfaction, guest service and margin improvement
- Maintaining company standards in food safety, product and facility specifications
- Introducing and reinforcing new products and initiatives
- Selecting, training and developing managerial employees.

The Area Coach will be expected to directly perform hands-on operational work as necessary to train new management employees, respond immediately to severe guest service needs or otherwise role model appropriate skills and behaviors in their restaurants. It is critical that the this person ensures effective and efficient identification and prioritizing of the root causes underlying restaurant performance gaps. The successful candidate will also show that s/he can ensure that management team follow-up occurs on the proper actions to drive operational improvement. Requirements for this position include:

- Minimum 5-7 years experience in food service management at the multi-unit level
- Excellent verbal and written communication skills
- Demonstrated track record of workplace achievement in the selection, coaching and development of managerial employees
- Proven ability to drive employee satisfaction/retention, guest satisfaction and financial performance
- Excellent planning, organizing and follow-up skills
- Strong decision making and conflict resolution skills
- Strong desire to develop their team and actively continue their own development
- Must be able to manage time effectively and reach objectives within specified time frames
- Ability to communicate detailed knowledge of restaurant standards, in a top of mind manner, to both employees and managers

*This employer is an Equal Opportunity Employer*

Job Type: Full-time

Experience:

- Supervisor: 4 years (Preferred)
- Quick Service: 1 year (Preferred)